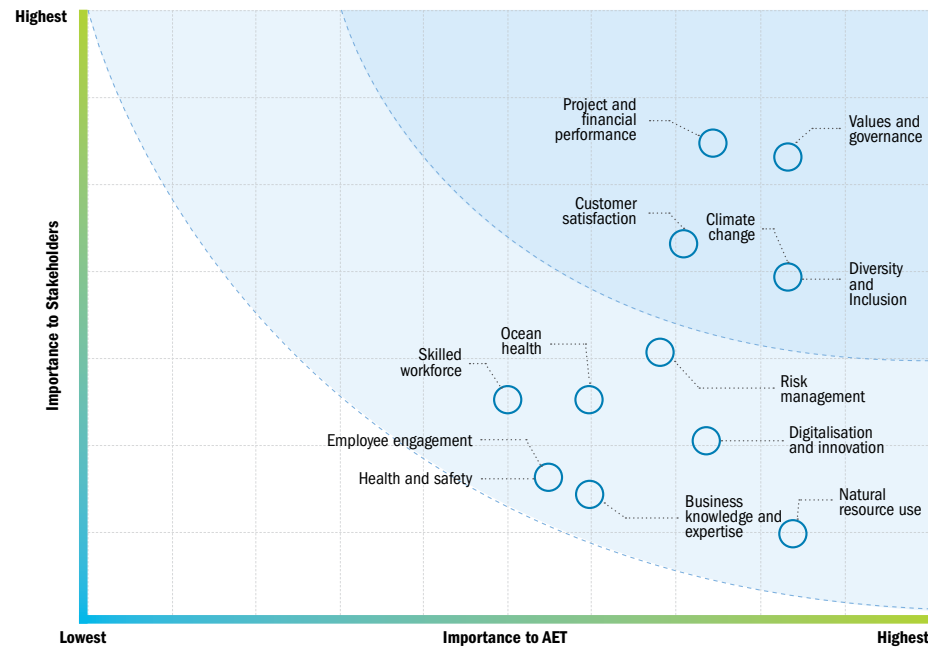


# KEY MATERIAL ISSUES, SUSTAINABILITY PILLARS

## KEY MATERIAL ISSUES



Materiality assessment is the process of identifying, and assessing numerous potential environmental, social and governance risks that could affect our business, and our stakeholders, and shortlisting them as topics that will inform our company strategy, targets and reporting.

## OUR 2019-2020 SUSTAINABILITY PILLARS AND STRATEGIC PRIORITIES

SUSTAINABILITY PILLAR	SHAREHOLDERS	CUSTOMERS	GOVERNANCE AND BUSINESS ETHICS	EMPLOYEES	ENVIRONMENT	COMMUNITY
<b>STRATEGIC PRIORITY</b>	To drive sustainable value for our stakeholders	To exceed the expectations of our customers	To maintain a sustainable and business ethics framework	To promote individual and team excellence	To care for the environment and operate responsibly	To create a positive difference to the lives of communities
<b>MATERIAL ISSUE</b>	Values and Governance, Risk Management, Project and Financial Performance	Customer Satisfaction, Digitalisation and Innovation	Values and Governance	Diversity and Inclusion, Employee Engagement, Health and Safety, Skilled Workforce	Climate Change, Ocean Health, Natural Resource Use	Skilled Workforce, Ocean Health

# AND STAKEHOLDER ENGAGEMENT

## KEY STAKEHOLDER GROUPS



## KEY ASSOCIATIONS AND INDUSTRY BODIES

### AET IS ASSOCIATED WITH THE FOLLOWING ORGANISATIONS

- International Association of Independent Tanker Owners (INTERTANKO)
- Chamber of Shipping of America
- Singapore Shipping Association
- Malaysia Shipowners' Association (MASA)
- Maritime Anti-Corruption Network (MACN)
- International Tanker Owners Pollution Federation Ltd (ITOPF)
- The P&I Clubs - Gard; Britannia; The UK Club

Through MISC

- Global Maritime Forum (GMF)
- Getting to Zero Coalition

## ENGAGEMENT PRINCIPLES AND PLATFORMS

- **Collaborate**
  - Strategy development activities
  - Digital engagements
  - Thought leadership and engagements
  - Skill development programmes
- **Promote**
  - Key conferences and industry events
- **Communicate**
  - Employee dialogues and engagements
  - Townhalls and engagement with senior management
- **Transparency**
  - Annual disclosures and publications
  - Timely updates on business activities, outcomes, and achievements
- **Feedback**
  - Formal and informal reviews of programmes, projects, and relationships
  - Surveys and feedback