Our Sustainability Reporting Boundaries

The information presented in this report covers all AET's business activities and operations, including material business activities of our joint ventures and associates, for the period of 1 January 2024 until 31 December 2024, as well as any material events that occurred after this date and up and to the date of publication of this report.

The sustainability reporting principles of accuracy, balance, clarity, comparability, completeness, sustainability context, timeliness, stakeholder inclusiveness, materiality and reliability have been applied and the following international sustainability standards and frameworks were considered when preparing this report:

- Global Reporting Initiative (GRI) Standards
- Sustainability Accounting Standards Board (SASB) Standards
- Task Force on Climate-Related Financial Disclosures (TCFD)
- United Nations Sustainable Development Goals (UNSDGs)

This chapter contains data for the environment, social, governance and financial indicators that are being monitored while the Sustainability Reporting Standards and Disclosures chapter contains disclosures aligned with the GRI and SASB standards.

We engaged with a third party to conduct limited assurance according to International Standard on Assurance Engagements (ISAE) 3000 for the following performance indicators: Scope 1 Greenhouse Gas (GHG) emissions and the biogenic emissions not included in Scope 1 and reported separately; Scope 2 GHG emissions; Lost Time Incident Frequency (LTIF); and Total Recordable Case Frequency (TRCF).

You can refer to the independent assurance statement on pages 143-144.

Environment

	Unit	2022	2023	2024
Air Emissions				
NO _x (SASB Metric)	tonnes	29,475*	28,431*	28,054
SO _x (SASB Metric)	tonnes	6,173*	4,162*	4,813
PM ₁₀ ⁽¹⁾ (SASB Metric)	tonnes	0.02	0.02	0.01

Ozone Depleting Substances Consumption				
Shipping Operations	tonnes	0.02	0	0

Average Energy Efficiency Design Index (EEDI) For New Vessels (SASB Metric)				
Conventional DPST	gCO ₂ /tonne-nm	2.738	_	-
LNG Dual-Fuel VLCC	gCO ₂ /tonne-nm	1.960	1.665	1.696

Energy Consumption				
Heavy Fuel Oil SASB Metric	tonnes	64,769	72,728*	73,463
Low Sulphur Heavy Fuel Oil	tonnes	288,970*	302,795*	291,710
Ultra-Low Sulphur Heavy Fuel Oil	tonnes	752	4	2,287
Marine Gas Oil	tonnes	64	0	0
Low Sulphur Marine Gas Oil	tonnes	1,786*	3,883*	6,670
Ultra-Low Sulphur Marine Gas Oil	tonnes	132,003*	115,809*	110,766
Liquified Natural Gas	tonnes	10,455	14,070*	40,964
Biodiesel ⁽²⁾	tonnes	_	5,329	12,905
Propane	tonnes	_	_	100
Diesel	Litre	22,716	22,716	14,458
Petrol	Litre	6,816	6,816	5,160
Electricity	kWh	994,525	986,707*	1,062,613
Total Energy Consumption (SASB Metric)	GJ	20,472,523*	21,085,275*	21,870,966
Energy Intensity Ratio				
Shipping Operations (Petroleum and Product)	GJ per million	49*	46*	43

transport work

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<sup>(1)</sup> For non-shipping operations only
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⁽²⁾ From non-food biomass

* Restated the numbers post third-party GHG verification and updates in performance data as part of our ongoing improvement in environmental data inventory and reporting

Supporting Information

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	Unit	2022	2023	2024
Waste				
Non-Shipping Operations				
Non-Hazardous Waste Generated				
Recycled/Reused/Recovered	tonnes	8	22	26
Final Disposal	tonnes	63	36	56
Total	tonnes	71	58	82
Hazardous Waste Generated				
Recycled/Reused/Recovered	tonnes	73	39	2
Final Disposal ⁽¹⁾	tonnes	0	0	0
Total	tonnes	73	39	2
Shipping Operations				
Vessel Discharge				
Oil Sludge	m ³	5,651	5,798	6,016
Operational Effluent Discharge ⁽²⁾	m ³	14,518	13,907	15,324
Operational Effluent Discharge per Vessel per Month ⁽²⁾	m³	21.86	21.04	22.80
Vessel Garbage				
Disposed to Reception Facility	m ³	2,431	2,542	2,619
Discharged to Sea – Category B	m ³	282	281	284
Incinerated Onboard	m ³	397	423	455
Total	m ³	3,110	3,246	3,358

Water

water				
Freshwater Withdrawal				
From Surface Water	m ³	8,797	11,116	8,994
From Third-Party Water	m ³	0	0	0
Total	m³	8,797	11,116	8,994
Water Consumption from Vessels' Fre	eshwater Generator			
	m ³	151,114	148,737	149,364
Fleet Implementing Ballast Water				
Exchange (SASB Metric)	%	5%	0%	O%
Treatment (SASB Metric)	%	95%	100%	100%

Spills				
Spills (SASB Metric)	Number	1	1	2
Aggregate Volume of Spills Released to the Environment (SASB Metric)	m ³	0.015	0.015	0.0005

Environmental-Related Non-Compliance				
Number of Fines/Penalties	Number	0	0	1
Amount of Fines/Penalties	USD	-	-	500
Environmental Liability Accrued at Year End	USD	-	_	0

	Unit	2022	2023	2024
ISO 14001 Environmental Management	Systems			
Shipping Operations (Petroleum and Product) Certified to ISO 14001	%	-	-	100%
Return on Environmental Investments				
Capital Investments				
	USD Million	-	6.4	1.1
Operating Expenses				
Transitional Fuel – Biodiesel	USD Million	-	1.1	14.9
Others	USD Million	-	4.6	6.3
Total	USD Million	-	5.7	21.2
Avoided Costs				
	USD Million	-	0	0
Audited CO. Fusications				

Avoided CO ₂ Emissions				
Use of LNG and Biodiesel	tonnes	-	27,557 ⁽³⁾	42,394

Revenue from LNG Dual-Fuel Vessels

USD Million

Reporting Assumptions

Metrics	Assumptions
AER	Measures a vessel's CO_2 emissions by multiplying the vessel's deadw
AERCO ₂ e	Measures a vessel's total emission dioxide equivalent per transport v the vessel's deadweight with the
Average EEDI for New Vessels	Total EEDI for new vessels divided
Fines/Penalties	A sum of money required to be pa offence such as non-compliance
Freshwater Withdrawal	Actual volume of freshwater draw
Hazardous Waste	Sum of all hazardous waste types through reuse, recovery and recyc are sent to 3R facilities and excluc landfill or incineration sites.
Non-Hazardous Waste	Sum of all non-hazardous waste t
Operational Effluent Discharge	Bilge water discharged to sea and
Spills	Unplanned or uncontrolled releas or secondary containment, into th
Vessel Garbage	Sum of all garbage categories in r as recorded in the vessel's garbag

(1) Sent for incineration/landfill

⁽²⁾ Comprises bilge water only

⁽³⁾ Restated to include avoided emissions from LNG

on 150 143 137				
	n	150	143	137

ns per transport work (gCO₂/tonne-nm). Transport work is calculated weight with the distance travelled.

ons of CO₂, CH₄ and N₂O using a common unit termed as carbon t work (gCO₂e/tonne-nm). Transport work is calculated by multiplying e distance travelled.

ed by total number of new vessels.

paid to the regulatory agency/local authority as a penalty for an e with rules and regulations.

wn into AET facilities from municipal supply, as recorded in water bills.

es generated from AET's shore operations. Hazardous wastes managed ycle (3R) is the sum of all hazardous waste types generated which udes the quantity of hazardous wastes sent to final disposal sites i.e.

e types generated from AET's shore operations.

nd at shore reception facility, as recorded in the vessel's oil record book.

ases of liquid or solid associated with current operations from primary the environment. (i.e., soil and surface water).

n m³ disposed to reception facilities, discharged to sea and incinerated, age record book.

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Social – Health and Safety

	Unit	2022	2023	2024
Working Hours				
Employees	Hours	-	-	12,173,026
Contractors	Hours	-	-	98,520
Total	Hours	11,926,265	11,992,502	12,271,546

Fatalities				
Employees	Number	0	1	0
Contractors	Number	0	0	0
Total	Number	0	1	0

Lost Time Injury (LTI)				
Employees	Number	1	2	1
Contractors	Number	1	0	0
Total	Number	2	2	1

Lost Time Injury Frequency (LTIF) (SASB Metric)			
Employees	Per 1 million man-hours	0.09	0.17	0.08
Contractors	Per 1 million man-hours	6.10	0.00	0.00
Total	Per 1 million man-hours	0.17	0.17	0.08

Total Recordable Case (TRO	2)			
Employees	Number	2	3	1
Contractors	Number	1	0	0
Total	Number	3	3	1

Total Recordable Case Frequency (TRCF)

Employees	Per 1 million man-hours	0.17	0.26	0.08
Contractors	Per 1 million man-hours	6.10	0.00	0.00
Total	Per 1 million man-hours	0.25	0.25	0.08

	Unit	2022	2023	2024
Total Recordable Occupational Illn	ess Frequency (TROIF)			
	Per 1 million man-hours	0	0	0
Fines/Penalties on Non-Compliand	ces Concerning the Hea	lth and Safety im	pacts Service	es
	Number	0	0	0
Health and Safety Assurances ⁽¹⁾				
	Number	8	15	15

Health and Safety Assurances ⁽¹⁾	
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Reporting Assumptions

Metrics	Assumptions
Fines/Penalties	A sum of money required to be pa offence such as non-compliance v fines by municipal bodies issued t
LTI	The sum of Fatalities, Permanent Lost Workday Cases (LWC).
LTIF	The rate of total number of LTIs pe
TRC	The sum of Fatalities, PTD, PPD, L\ (MTC).
TRCF	The rate of total number of TRCs p
TROIF	The rate of total number of work-r
Working Hours	Actual "hours worked" including c time is spent at the worksite or pr man-hours accumulation starts w from the vessel.
Work-related	Work-related is described as those in place. Incidents occurring durin

paid to the regulatory agency/local authority as a penalty for an e with rules and regulations. This shall include traffic summons and d to AET-owned vehicles.

Total Disabilities (PTD), Permanent Partial Disabilities (PPD) and

per one million man-hours worked.

LWC, Restricted Workday Cases (RWC) and Medical Treatment Cases

per one million man-hours worked.

-related illnesses per one million man-hours worked.

overtime and training but excluding off-duty hours (although the premise), leave, sickness and other absences. For shipping operations, when the employee signs on and ends when the employees sign off

se activities for which management controls are, or should have been, ring such activities are reportable and will be included in the statistics.

Supporting Information

Social – Talent Excellence

	Unit	2022		2023		2024	
Employees							
	Number	180		172		184	
By Gender							
Female	Number (%)	83	46.11%	75	43.60%	81	44.02%
Male	Number (%)	97	53.89%	97	56.40%	103	55.98%
By Age Group							
30 and below	Number (%)	31	17.22%	28	16.28%	23	12.50%
31 – 50 years old	Number (%)	116	64.44%*	106	61.63%	114	61.96%
Over 50 years old	Number (%)	33	18.33%	38	22.09%	47	25.54%
By Countries of Operations	S						
Malaysia	Number (%)	4	2.22%	4	2.33%	3	1.63%
Singapore	Number (%)	90	50.00%	79	45.93%*	93	50.54%
Europe	Number (%)	20	11.11%	20	11.63%	17	9.24%
North & South America	Number (%)	66	36.67%	69	40.12%	71	38.59%
By Employment Position							
Senior Management							
Female	Number (%)	5	31.25%	6	33.33%	7	36.84%
Male	Number (%)	11	68.75%	12	66.67%	12	63.16%
Total	Number (%)	16	8.89%	18	10.47%	19	10.33%
Middle Management							
Female	Number (%)	4	22.22%	5	26.32%	6	25.00%
Male	Number (%)	14	77.78%	14	73.68%	18	75.00%
Total	Number (%)	18	10.00%	19	11.05%	24	13.04%
Junior Management							
Female	Number (%)	15	31.25%	13	30.23%	13	28.26%
Male	Number (%)	33	68.75%	30	69.77%	33	71.74%
Total	Number (%)	48	26.67%	43	25.00%	46	25.00%
Executive							
Female	Number (%)	45	57.69%	39	53.42%	41	54.67%
Male	Number (%)	33	42.31%	34	46.58%	34	45.33%
Total	Number (%)	78	43.33%	73	42.44%*	75	40.76%
Non-Executive							
Female	Number (%)	14	70.00%	12	63.16%	14	70.00%
Male	Number (%)	6	30.00%	7	36.84%	6	30.00%
Total	Number (%)	20	11.11%	19	11.05%	20	10.87%

	Unit	2022		2023		2024			
By Management Position in	By Management Position in Revenue Generating Function								
Female	Number (%)	1	3.13%	1	3.03%	2	5.26%		
Male	Number (%)	31	96.88%*	32	96.97%	36	94.74%		
Total	Number	32		33		38			
By Science, Technology, En	gineering and Math	nematics (ST	EM) Related	Function					
Female	Number (%)	33	55.00%	27	52.94%	29	50.00%		
Male	Number (%)	27	45.00%	24	47.06%	29	50.00%		
Total	Number	60		51		58			
By Nationality									
American	Number (%)	50	27.78%	51	29.65%	53	28.80%		
Singaporean	Number (%)	48	26.67%	43	25.00%	49	26.63%		
Malaysian	Number (%)	31	17.22%	27	15.70%	32	17.39%		
British	Number (%)	9	5.00%	12	6.98%	12	6.52%		
Brazilian	Number (%)	8	4.44%	10	5.81%	11	5.98%		
Indian	Number (%)	9	5.00%	10	5.81%	10	5.43%		
Others	Number (%)	25	13.89%	19	11.05%	17	9.24%		
By Employment Type									
Permanent	Number (%)	152	84.44%	144	83.72%	165	89.67%		
Contract and Third-Party	Number (%)	28	15.56%	28	16.28%	19	10.33%		
By Employees with Disability									
Female	Number (%)	1	100.00%	1	50.00%	1	100.00%		
Male	Number (%)	0	0.00%	1	50.00%	0	0.00%		
Total	Number	1		2		1			

Note that percentages may not add up to 100% due to rounding * Restated for data accuracy Sustainability at AET

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Male Number (%) 20 42.55% 19 54.29% 18 47.375 By Age Group 30 and below Number (%) 17 36.17% 11 31.43% 11 28.955 31 - 50 years old Number (%) 27 57.45% 21 60.00% 22 57.895 Over 50 years old Number (%) 3 6.38% 3 8.57% 5 13.163 By Countries of Operations Malaysia Number (%) 0 0.00% 0 0.00% 0 0.008 Singapore Number (%) 26 55.32% 12 34.29% 21 55.266 Europe Number (%) 5 10.64% 4 11.43% 4 10.536 North & South America Number (%) 6 - 3 8.57% 0 0.006 By Employment Position - - 3 8.57% 0 0.006 Middle Management Number (%) - - 2 5.		Unit	2022		2023		2024	
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30 and below Number (%) 17 36.17% 11 31.43% 11 28.95% 31 - 50 years old Number (%) 27 57.45% 21 60.00% 22 57.89% Over 50 years old Number (%) 3 6.38% 3 8.57% 5 13.16% By Countries of Operations Malaysia Number (%) 0 0.00%	Male	Number (%)	20	42.55%	19	54.29%	18	47.37%
31 - 50 years old Number (%) 27 57.45% 21 60.00% 22 57.895 Over 50 years old Number (%) 3 6.38% 3 8.57% 5 13.165 By Countries of Operations 0 0.00% 0 0.00% 0 0.005 Singapore Number (%) 26 55.32% 12 34.29% 21 55.268 Europe Number (%) 5 10.64% 4 11.43% 4 10.53% North & South America Number (%) 16 34.04% 19 54.29% 13 34.21% By Employment Position - - 3 8.57% 0 0.00% Middle Management Number (%) - - - 2 57.1% 5 13.166 Junior Management Number (%) - - - 6 17.14% 11 28.95% Executive and Below Number (%) - - - 24 68.57% 22 57.89% Bangladeshi	By Age Group							
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By Countries of Operations Malaysia Number (%) 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 26 55.32% 12 34.29% 21 55.26% Europe Number (%) 5 10.64% 4 11.43% 4 10.53% North & South America Number (%) 16 34.04% 19 54.29%* 13 34.21% By Employment Position Senior Management Number (%) - - - 3 8.57% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 1 2.63% By Stript Stript Stript Stript Stript	31 – 50 years old	Number (%)	27	57.45%	21	60.00%	22	57.89%
Malaysia Number (%) 0 0.00%	Over 50 years old	Number (%)	3	6.38%	3	8.57%	5	13.16%
Singapore Number (%) 26 55.32% 12 34.29% 21 55.26% Europe Number (%) 5 10.64% 4 11.43% 4 10.53% North & South America Number (%) 16 34.04% 19 54.29% 13 34.21% By Employment Position Senior Management Number (%) - - 3 8.57% 0 0.00% Middle Management Number (%) - - 2 5.71% 5 13.16% Junior Management Number (%) - - 2 5.71% 5 13.16% Junior Management Number (%) - - 2 5.71% 5 13.16% Junior Management Number (%) - - 24 68.57% 22 57.89% Executive and Below Number (%) 10 21.28%* 15 42.86% 8 21.05% Bangladeshi Number (%) 0 0.00% 0 <t< td=""><td>By Countries of Operations</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	By Countries of Operations							
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North & South America Number (%) 16 34.04% 19 54.29%* 13 34.219 By Employment Position Senior Management Number (%) - - 3 8.57% 0 0.009 Middle Management Number (%) - - 3 8.57% 0 0.009 Junior Management Number (%) - - 2 5.71% 5 13.169 Junior Management Number (%) - - 6 17.14% 11 28.959 Executive and Below Number (%) - - 24 68.57% 22 57.899 By Nationality - - - 24 68.57% 22 57.899 Bangladeshi Number (%) 10 21.28%* 15 42.86% 8 21.059 Belgian Number (%) 0 0.00% 0 0.00% 1 2.639 Brazilian Number (%) 1 2.13%* 3 8.57%	Singapore	Number (%)	26	55.32%	12	34.29%	21	55.26%
By Employment Position Senior Management Number (%) - - 3 8.57% 0 0.009 Middle Management Number (%) - - 2 5.71% 5 13.169 Junior Management Number (%) - - 2 5.71% 5 13.169 Junior Management Number (%) - - 6 17.14% 11 28.959 Executive and Below Number (%) - - 24 68.57% 22 57.899 By Nationality - - 24 68.57% 22 57.899 Bangladeshi Number (%) 10 21.28%* 15 42.86% 8 21.059 Belgian Number (%) 0 0.00% 0 0.000% 1 2.639 Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.539	Europe	Number (%)	5	10.64%	4	11.43%	4	10.53%
Senior Management Number (%) - - 3 8.57% 0 0.007 Middle Management Number (%) - - 2 5.71% 5 13.169 Junior Management Number (%) - - 6 17.14% 11 28.959 Executive and Below Number (%) - - 24 68.57% 22 57.899 By Nationality - - 24 68.57% 22 57.899 Bangladeshi Number (%) 10 21.28%* 15 42.86% 8 21.059 Belgian Number (%) 0 0.00% 0 0.00% 1 2.639 Brazilian Number (%) 1 21.28%* 15 42.86% 8 21.059	North & South America	Number (%)	16	34.04%	19	54.29%*	13	34.21%
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Executive and Below Number (%) - - 24 68.57% 22 57.89 By Nationality American Number (%) 10 21.28%* 15 42.86% 8 21.05% Bangladeshi Number (%) 0 0.00% 0 0.00% 1 2.63% Belgian Number (%) 0 0.00% 1 2.86% 0 0.00% Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.53%	Middle Management	Number (%)	-	-	2	5.71%	5	13.16%
By Nationality American Number (%) 10 21.28%* 15 42.86% 8 21.059 Bangladeshi Number (%) 0 0.00% 0 0.00% 1 2.639 Belgian Number (%) 0 0.00% 1 2.86% 0 0.009 Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.539	Junior Management	Number (%)	-	-	6	17.14%	11	28.95%
AmericanNumber (%)1021.28%*1542.86%821.059BangladeshiNumber (%)00.00%00.00%12.639BelgianNumber (%)00.00%12.86%00.009BrazilianNumber (%)12.13%*38.57%410.539	Executive and Below	Number (%)	-	-	24	68.57%	22	57.89%
Bangladeshi Number (%) 0 0.00% 0 0.00% 1 2.639 Belgian Number (%) 0 0.00% 1 2.86% 0 0.009 Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.539	By Nationality							
Belgian Number (%) 0 0.00% 1 2.86% 0 0.00% Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.53%	American	Number (%)	10	21.28%*	15	42.86%	8	21.05%
Brazilian Number (%) 1 2.13%* 3 8.57% 4 10.539	Bangladeshi	Number (%)	0	0.00%	0	0.00%	1	2.63%
	Belgian	Number (%)	0	0.00%	1	2.86%	0	0.00%
British Number (%) 3 6.38%* 4 11.4.3% 2 5.26%	Brazilian	Number (%)	1	2.13%*	3	8.57%	4	10.53%
	British	Number (%)	3	6.38%*	4	11.43%	2	5.26%
Burmese Number (%) 0 0.00% 0 0.00% 1 2.639	Burmese	Number (%)	0	0.00%	0	0.00%	1	2.63%
Canadian Number (%) 1 2.13%* 0 0.00% 0 0.00%	Canadian	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Chinese Number (%) 0 0.00% 0 0.00% 1 2.639	Chinese	Number (%)	0	0.00%	0	0.00%	1	2.63%
Dutch Number (%) 1 2.13%* 0 0.00% 0 0.00%	Dutch	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Greek Number (%) 1 2.13%* 0 0.00% 1 2.639	Greek	Number (%)	1	2.13%*	0	0.00%	1	2.63%
Indian Number (%) 0 0.00% 1 2.86% 0 0.00%	Indian	Number (%)	0	0.00%	1	2.86%	0	0.00%
Indonesian Number (%) 1 2.13%* 0 0.00% 0 0.009	Indonesian	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Italian Number (%) 0 0.00% 0 0.00% 1 2.639	Italian	Number (%)	0	0.00%	0	0.00%	1	2.63%
Malaysian Number (%) 8 17.02%* 2 5.71% 6 15.79%	Malaysian	Number (%)	8	17.02%*	2	5.71%	6	15.79%
Mexican Number (%) 1 2.13%* 0 0.00% 0 0.00%	Mexican	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Norwegian Number (%) 1 2.13%* 0 0.00% 0 0.00%	Norwegian	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Filipino Number (%) 1 2.13%* 0 0.00% 1 2.639	Filipino	Number (%)	1	2.13%*	0	0.00%	1	2.63%
Singaporean Number (%) 16 34.04%* 9 25.71% 12 31.58%	Singaporean	Number (%)	16	34.04%*	9	25.71%	12	31.58%
Swedish Number (%) 1 2.13%* 0 0.00% 0 0.00%	Swedish	Number (%)	1	2.13%*	0	0.00%	0	0.00%
Ukranian Number (%) 1 2.13%* 0 0.00% 0 0.00%	Ukranian	Number (%)	1	2.13%*	0	0.00%	0	0.00%

	Unit	2022		2023		2024	
Average Hiring Cost		· · · · · · · · · · · · · · · · · · ·			· · · · · · · · · · · · · · · · · · ·		
	USD	_		19,631		16,972	
Open Positions Filled by Ir	nternal Candidates					,	
	%	63%		79%		42%	
Internal Mobility							
Female	Number (%)	11	34.38%	3	13.04%	11	39.29%
Male	Number (%)	21	65.63%*	20	86.96%	17	60.71%
Total	Number	32		23		28	
Turnover							
	Number	58		28		26	
By Gender							
Female	Number (%)	28	48.28%	17	60.71%	15	57.69%
Male	Number (%)	30	51.72%	11	39.29%	11	42.31%
By Age Group							
30 and below	Number (%)	5	8.62%	6	21.43%	7	26.92%
31 – 50 years old	Number (%)	46	79.31%	18	64.29%*	14	53.85%
Over 50 years old	Number (%)	7	12.07%	4	14.29%	5	19.23%
By Countries of Operation							
Malaysia	Number (%)	0	0.00%	0	0.00%	0	0.00%
Singapore	Number (%)	29	50.00%	13	46.43%	8	30.77%
Europe	Number (%)	7	12.07%	3	10.71%	7	26.92%
North & South America	Number (%)	22	37.93%	12	42.86%	11	42.31%
By Employment Position							
Senior Management	Number (%)	-	_	0	0.00%	0	0.00%
Middle Management	Number (%)	-	_	3	10.71%	2	7.69%
Junior Management	Number (%)	-	-	6	21.43%	6	23.08%
Executive and Below	Number (%)	_	_	19	67.86%	18	69.23%
Voluntary Turnover	N 1			05			
	Number	51		25		22	
Training							
	Lleure			7017		()70	
Total Training Hours	Hours	-		3,817		4,237	
Average Training Hours	Hours	25		20		27	
	Hours	25		20		24	
By Employment Position							
Executive and Above							
Female	Hours	_		22		23	
Male	Hours	_		21		25	
Total	Hours	25		21		25	

17

11

20

14

Total	Hours	25
Non-Executive		
Female	Hours	-
Male	Hours	-

Note that percentages may not add up to 100% due to rounding * Restated for data accuracy Introduction

Our Business

Our Strategy

Our Leadership

Our Financial Performance

Sustainability at AET

Supporting Information

	Unit	2022	2023	2024
Total	Hours	22	15	18
Training Days				
Female	Days	-	204	237
Male	Days	-	273	292
Total	Days	387	477	530
Employees Trained				
Female	%	67%	90%	86%
Male	%	79%	78%	83%
Total	%	81%	79%	85%
Training Hours By Employ	ment Position			
Senior Management	Hours	-	330	494
Middle Management	Hours	_	1,117	486
Junior Management	Hours	-	520	978
Executive and Below	Hours	-	1,850	2,279
Amount Invested in Trainin	ng			
Average Amount Invested per Employee	USD	1,730	1,810	2,782
Total	USD Million	0.3	0.3	0.5

Performance Appraisal						
Female	%	46.11%	43.60%	44.02%		
Male	%	53.89%	56.40%	55.98%		
Total	%	100.00%	100.00%	100.00%		

Parental Leave							
Employees Taking Parental Leave							
Female	Number (%)	3	75.00%	3	60.00%	0	0.00%
Male	Number (%)	1	25.00%	2	40.00%	1	100.00%
Total	Number	4		5		1	
Employees Returned After I	Parental Leave Ended						
Female	Number (%)	3	75.00%	3	60.00%	0	0.00%
Male	Number (%)	1	25.00%	2	40.00%	1	100.00%
Total	Number	4		5		1	
Employees Returned After I	Parental Leave Ended and	Still E	Employed 12 Mo	nths Af	ter Return to W	ork	
Female	Number (%)	0	0.00%	3	60.00%	0	0.00%
Male	Number (%)	0	0.00%	2	40.00%	1	100.00%
Total	Number	0		5		1	

Employee Engagement (POCS)					
Response Rate	%	77%	87%	93%	
Engagement Score	Number	66*	71*	73	

	Unit	2022		2023		2024	
Employees Covered by	Employees Covered by Collective Bargaining Agreements						
Malaysia	Number (%)	0	0.00%	0	0.00%	0	0.00%
Singapore	Number (%)	0	0.00%	0	0.00%	0	0.00%
Europe	Number (%)	0	0.00%	0	0.00%	0	0.00%
United States of America	Number (%)	0	0.00%	0	0.00%	0	0.00%
Brazil	Number (%)	9	100.00%	10	100.00%	11	100.00%
Total	Number (%)	9	5.00%	10	5.81%	11	5.98%

Gender Pay Indicators							
Average Base Salary							
Management							
Female	USD	_	124,442	122,141			
Male	USD	_	138,945	149,065			
Non-Management							
Female	USD	-	54,638	62,520			
Male	USD	_	66,449	71,841			
Average Base Salary and C	ash Incentives						
Management							
Female	USD	_	162,252	182,202			
Male	USD	_	180,544	219,923			
Employees Basic Salary by	Gender (Male:Female))					
	Ratio	1.2:1	1.4:1	1.4:1			

Reporting Assumptions

	Metrics	Assumptions			
-	Average Hiring Cost	The average hiring cost includes ir interviews, agency fees, advertisin			
	Average Training Hours	Total training hours divided by the			
-	Engagement Score	Based on active employees partic measures how happy our employe they are a part of something with indication of how satisfied they are			
	Junior Management	Refers to Managers unless stated			
	Middle Management	Refers to Senior Managers unless			
	Senior Management	Refers to General Managers and a			
-	Management Position in Revenue	Refers to management roles in de			
	Generating Functions	services. It excludes support funct have P&L responsibility.			
	Generating Functions Performance Appraisal				
		have P&L responsibility. All eligible employees will underg			
	Performance Appraisal	have P&L responsibility. All eligible employees will underg be given performance rating base Refers to roles that use their know			

* Restated for data accuracy

 $^{(1)}$ The average training hours for 2022 was obtained by dividing the total training hours by the total number of employees.

internal and external recruiting cost such as recruiter salaries, ing, job fairs, travel and relocation costs.

he unique number of employees who received training⁽¹⁾.

cipating in AET's employee engagement survey, that is, POCS which yees are when working at AET and whether our employees feel that n a larger purpose. The overall POCS engagement score is also an re at their job.

l otherwise.

stated otherwise.

above unless stated otherwise.

lepartments such as sales, or that contribute directly to the output of ctions such as HR, IT and Legal. May also be referred to as roles that

go formal performance evaluation during year-end review and will ed on the performance rating scale.

wledge of Science, Technology, Engineering and Mathematics in

excluding those on unpaid leave as of 31 December 2024. ees and third parties are included in the scope.

2024 Employee Development Programmes

Name	Description	Business Benefits	Number of Participants
Fostering the Way of Working	Develops employees' self-awareness, emotional intelligence, relationship building skills, confidence to speak up and take accountability.	An engaged and motivated workforce is the foundation for business success boosting work productivity and efficiency. Having the courage to speak up promotes innovation and ideation to meet our business goals. Our employee engagement score and divisional performance against the Balanced Scorecard (BSC) indicates success in this area.	184 (100% of employees)
Divisional Upskilling	Division-specific technical training to enhance employees' functional competencies and help them keep up with new and emerging technology/ market demands. Examples include critical thinking, decarbonisation and Lean Six Sigma.	These technical trainings are targeted at specific divisions and aim to enhance work literacy which is critical for improving work performance and achieving divisional goals. How well divisions perform against their BSC can be indicative of our success in this area.	184 (100% of employees)
Leaders Development Series – for Singapore	Hones employees' leadership styles and builds their confidence to become effective leaders in driving performance, team engagement and psychological safety.	Effective leaders play a critical role in setting a clear vision and direction, creating a sense of purpose and bringing together the diverse workforce to work as one team to deliver business objectives. Our employee engagement score and divisional performance against the BSC indicates success in this area.	20
Executive Development Series – for Rio de Janeiro	Develops effective work discipline to deliver results through simplification and collaboration and builds psychological safety with the "7 Habits of highly effective people" practices.	Having a disciplined workforce that is aligned with business objectives is important as we strive to achieve the goals we have set within a timeframe. How well our employees perform against their own Key Performance Indicators (KPIs) indicates success in this area.	18

Governance

	Unit	2022	2023	2024
Anti-Bribery and Corruption				
ABMS Assurances ⁽¹⁾	Number	3	3	3
Operations Assessed for Corruption-Related Risks	%	100%	100%	100%
Confirmed Incidents of Corruption and Actions Taken	Number	0	0	0
Confirmed Incidents of Money Laundering	Number	_	0	0
Monetary Losses as a Result of Legal Proceedings Associated with Bribery or Corruption (SASB Metric)	Number	0	0	0
Whistleblowing				
Cases Received	Number	0	2	0
Cases Ongoing	Number	0	0	0
Cases Investigated	Number	0	2	0
Cases Closed	Number	0	2	0
Competition Protocols and Other Critical Laws				
Legal Actions for Anti-Competitive Behaviour, Anti-Trust, Monopoly Practices and Other Critical Laws	Number	0	0	0
Personal Data and Information				
Substantiated Complaints Concerning Breaches of Customer Privacy and Losses of Customer Data	Number	0	0	0
Substantiated Complaints from Regulatory Authorities	Number	0	0	0
Substantiated Complaints from External Parties	Number	0	0	0
Public Policy Positions/Political Contributions				
Contribution to Politically-Related Agenda	Number	0	0	0
Expenditure on Lobbying Activities	Number	0	0	0
Third-Party Due Diligence Conducted				
	Number	171	134	108
Conflicts of Interast Processo				
Conflicts of Interest Breaches	Number	_	0	0

ses ongoing	
ses Investigated	
ses Closed	

Major Cybersecurity Breaches

Number	0	0	0

	Unit	2022	2023	2024
Code of Conduct and Business Ethics				
Coverage				
Employees	%	100%	100%	100%
Contractors/Suppliers/Service Providers	%	100%	100%	100%
Subsidiaries	%	100%	100%	100%
Written/Digital Acknowledgement by Employees				
	%	100%	100%	100%
Training Provided to Employees				
	%	100%	100%	100%

Human Rights				
Human Rights Risk Assessments Conducted	Number	0	0	0
Incidents of Harassment and Discrimination	Number	0	1	0

Supplier Screening				
Number of Tier-1 suppliers	Number	_	-	678
Number of significant suppliers in Tier-1 screened	Number	_	_	5*
% of total spend on significant suppliers in Tier-1 screened	%	-	_	12%*
Number of significant suppliers in non-Tier-1 screened	Number	_	_	N/A
Number of significant suppliers (Tier-1 and non Tier-1) screened	Number	-	_	5*

Supplier Assessment

•••				
Number of suppliers assessed via desk assessments/ on-site assessments	Number	_	_	30
% of significant suppliers assessed	%	-	-	60%
Number of suppliers assessed with substantial actual/ potential negative impacts	Number	_	_	0
% of suppliers with substantial actual/potential negative impacts with agreed corrective action/improvement plan	%	_	_	0%
Number of suppliers with substantial actual/ potential negative impacts that were terminated	Number	-	_	N/A

Contributions to Trade Associations				
	USD	-	75,241	70,369

Sustainability Reporting Standards and Disclosures

SASB Content Index (Maritime Transportation)

Торіс	Metric	Unit of Measure	Location of Disclosures/Value	
	Gross global Scope 1 emissions	Metric tonnes (t) CO ₂ -e	Climate-Related Financial Disclosures – Decarbonisation Performance	
Greenhouse Gas Emissions	Discussion of long- and short-term strategy or plan to manage Scope 1 emissions, emissions reduction targets, and an analysis of performance against those targets	N/A	Towards Decarbonisation	
	(1) Total energy consumed,(2) Percentage heavy fuel oil, and(3) Percentage renewable	(1) Gigajoules (GJ) (2) Percentage (%) (3) Percentage (%)	Performance Data – Environment	
	Average Energy Efficiency Design Index (EEDI) for new ships	Grammes of CO ₂ per ton-nautical mile	Performance Data – Environment	
Air Quality	Air emissions of the following pollutants: (1) NO _x (excluding N ₂ O), (2) SO _x and (3) Particulate matter (PM ₁₀)	Metric tons (t)	Performance Data – Environment	
	Shipping duration in marine protected areas or areas of protected conservation status	Number of travel days	21.70	
Ecological Impacts	Percentage of fleet implementing ballast water (1) Exchange and (2) Treatment	Percentage (%)	Performance Data – Environment	
	(1) Number and(2) Aggregate volume of spills and releasesto the environment	(1) Number (2) Cubic meters (m³)	Performance Data – Environment	
Workforce Health & Safety	Lost time incident rate	Rate	Performance Data – Social – Health & Safety	
Business Ethics	Number of calls at ports in countries that have the 20 lowest rankings in Transparency International's Corruption Perception Index	Number	14	
	Total amount of monetary losses as a result of legal proceedings associated with bribery or corruption	Presentation currency	Performance Data – Governance	
	 Number of marine casualties, Percentage classified as very serious 	(1) Number (2) Percentage (%)	1 0%	
Accident & Safety Management	Number of (1) Conditions of Class or (2) Recommendations	(1) Number (2) Number	5 7	
	Number of port state control (1) Deficiencies and (2) Detentions	(1) Number (2) Number	10 0	
Activity Metric	– Petroleum and Product	Unit of Measure	Value	
Number of shipboa	ard employees	Number	2,608	
Total distance trave	elled by vessels	Nautical miles (nm)	2,622,209	
Operating days		Days	20,092	
Deadweight tonna	ge	Thousand deadweight tonnes	9,536	
Number of vessels	in total shipping fleet	Number	56	
Number of vessel p	ort calls	Number	3,544	

Sustainability Reporting Standards and Disclosures

GRI Content Index

AET has reported the information cited in this GRI content index for the period 1 January 2024 to 31 December 2024 with reference to the GRI standards.

GRI Standards and Disclosure Requirements	Location of the Disclosures	Page No.
GRI 1: Foundation 2021		
GRI 2: General Disclosures 2021		
Disclosure 2-1 Organizational details	Our Business	• 16-23
Disclosure 2-2 Entities included in the organization's sustainability reporting	Our Sustainability Reporting	• 124
Disclosure 2-3 Reporting period, frequency and contact point	Boundaries	
Disclosure 2-4 Restatements of information	Decarbonisation PerformancePerformance Data	113125-138
Disclosure 2-5 External assurance	Independent Assurance Statement	• 143-144
Disclosure 2-6 Activities, value chain and other business relationships	Our Business	• 16-23
Disclosure 2-7 Employees	Performance Data –	• 130-131
Disclosure 2-8 Workers who are not employees	Social – Talent Excellence	
Disclosure 2-9 Governance structure and composition		
Disclosure 2-11 Chair of the highest governance body	Board of Directors	• 44-47
Disclosure 2-12 Role of the highest governance body in overseeing the management	Sustainability Governance	• 60
of impacts	 Climate–Related Financial Disclosures – Governance 	• 94-96
Disclosure 2-13 Delegation of responsibility for managing impacts	Disclosures - Governance	
Disclosure 2-14 Role of the highest governance body in sustainability reporting		
Disclosure 2-17 Collective knowledge of the highest governance body	Board of Directors	• 46
Disclosure 2-22 Statement on sustainable development strategy	Chairman's Message	• 6-7
Disclosure 2-23 Policy commitments	Governance Sustainability Pillar	• 87-91
Disclosure 2-24 Embedding policy commitments		
	Performance Data –	
Disclosure 2-27 Compliance with laws and regulations	Environment Cosial Health and Cafety	126129
	 Social – Health and Safety Governance 	129137
Disclosure 2-28 Membership associations		
Disclosure 2-29 Approach to stakeholder engagement	Stakeholder Engagement	• 116-121
	Focus Story: Human Rights	• 90
Disclosure 2-30 Collective bargaining agreements	Performance Data –	• 135
	Social – Talent Excellence	
GRI 3: Material Topics 2021		
Disclosure 3-1 Process to determine material topics	- Sustainability Materiality	. 61
Disclosure 3-2 List of material topics	Sustainability Materiality	• 61
Disclosure 3-3 Management of material topics	Sustainability Pillars	• 63-121
GRI 201: Economic Performance 2016		
Disclosure 201-1 Direct economic value generated and distributed	Financial Performance	• 52-57
Disclosure 201-2 Financial implications and other risks and opportunities due to climate change	 Identified Physical Climate Risks and Climate Transition Risks 	• 102-106
GRI 203: Indirect Economic Impacts 2016		
Disclosure 203-2 Significant indirect economic impacts	Our Fleet and Services	• 20-21
		20 21

GRI 205:	Anti-Corruption 201	6
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GRI Standards and Disclosure Requirements	Location of the Disclosures	Page No.
GRI 205: Anti-Corruption 2016		
Disclosure 205-1 Operations assessed for risks related to corruption		
Disclosure 205-2 Communication and training about anti-corruption policies and procedures	 Governance Sustainability Pillar Performance Data – 	87-91137-138
Disclosure 205-3 Confirmed incidents of corruption and actions taken	Governance	
GRI 206: Anti-Competitive Behavior 2016		
	Performance Data –	170
Disclosure 206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Overnance Data – Governance	• 137
GRI 302: Energy 2016		
Disclosure 302-1 Energy consumption within the organization		
Disclosure 302-2 Energy consumption outside of the organization	Towards Decarbonisation	• 63-69
Disclosure 302-3 Energy intensity	Performance Data –	• 125
Disclosure 302-4 Reduction of energy consumption	Environment	
Disclosure 302-5 Reductions in energy requirements of products and services		
GRI 303: Water and Effluents 2018		
Disclosure 303-1 Interactions with water as a shared resource	 Reducing Waste Impact from 	• 71
Disclosure 303-3 Water withdrawal	Shipping OperationsRegulatory Compliance and	• 74
Disclosure 303-4 Water discharge	Ship-Level Environmental	• 74
Disclosure 303-5 Water consumption	Management	
	Performance Data – Environment	• 126
GRI 305: Emissions 2016		
Disclosure 305-1 Direct (Scope 1) GHG emissions		
Disclosure 305-2 Energy indirect (Scope 2) GHG emissions	 Towards Decarbonisation 	• 63-69
Disclosure 305-3 Other indirect (Scope 3) GHG emissions	Decarbonisation Performance	• 03-09 • 113
Disclosure 305-4 GHG emissions intensity	Performance Data –	• 125
Disclosure 305-5 Reduction of GHG emissions	Environment	
Disclosure 305-6 Emissions of ozone-depleting substances		
Disclosure 305-7 NO _x , SO _x , and other significant air emissions GRI 306: Waste 2020		
Disclosure 306-1 Waste generation and significant waste-related impacts		
Disclosure 306-2 Management of significant waste-related impacts Disclosure 306-3 Waste generated	 Promoting a Circular Economy Performance Data – 	70-72126
Disclosure 306-4 Waste diverted from disposal	Environment	- 120
Disclosure 306-5 Waste directed to disposal		
GRI 308: Supplier Environmental Assessment 2016		
Disclosure 308-2 Negative environmental impacts in the supply chain	Driving Sustainable Practices	• 91
and actions taken	Together with Our Suppliers	
GRI 401: Employment 2016		
Disclosure 401-1 New employee hires and employee turnover	Nurturing an AET culture	• 82
Disclosure 401-2 Benefits provided to full-time employees that are not provided	and behaviours	- 02
to temporary or part-time employees	Performance Data –	• 132-134
Disclosure 401-3 Parental leave	Social – Talent Excellence	

GRI Standards and Disclosure Requirements	Location of	Page No.	
	the Disclosures	Page No.	
GRI 205: Anti-Corruption 2016			
Disclosure 205-1 Operations assessed for risks related to corruption			
Disclosure 205-2 Communication and training about anti-corruption policies	 Governance Sustainability Pillar Performance Data – 	87-91137-138	
and procedures	Governance	107 100	
Disclosure 205-3 Confirmed incidents of corruption and actions taken			
GRI 206: Anti-Competitive Behavior 2016			
Disclosure 206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	 Performance Data – Governance 	• 137	
GRI 302: Energy 2016			
Disclosure 302-1 Energy consumption within the organization			
Disclosure 302-2 Energy consumption outside of the organization	Towards Decarbonisation	• 63-69	
Disclosure 302-3 Energy intensity	Performance Data –	• 125	
Disclosure 302-4 Reduction of energy consumption	Environment		
Disclosure 302-5 Reductions in energy requirements of products and services			
GRI 303: Water and Effluents 2018			
Disclosure 303-1 Interactions with water as a shared resource	Reducing Waste Impact from	• 71	
Disclosure 303-3 Water withdrawal	Shipping OperationsRegulatory Compliance and	• 74	
Disclosure 303-4 Water discharge	Ship-Level Environmental		
Disclosure 303-5 Water consumption	Management		
	Performance Data – Environment	• 126	
GRI 305: Emissions 2016			
Disclosure 305-1 Direct (Scope 1) GHG emissions			
Disclosure 305-2 Energy indirect (Scope 2) GHG emissions	Towards Decarbonisation	• 63-69	
Disclosure 305-3 Other indirect (Scope 3) GHG emissions	Decarbonisation Performance	• 113	
Disclosure 305-4 GHG emissions intensity Disclosure 305-5 Reduction of GHG emissions	Performance Data –	• 125	
Disclosure 305-5 Reduction of Grid emissions Disclosure 305-6 Emissions of ozone-depleting substances	Environment		
Disclosure 305-6 Emissions of 020ne-depieting substances Disclosure 305-7 NO_x , SO_x , and other significant air emissions			
GRI 306: Waste 2020			
Disclosure 306-1 Waste generation and significant waste-related impacts Disclosure 306-2 Management of significant waste-related impacts			
Disclosure 306-3 Waste generated	 Promoting a Circular Economy Performance Data – 	70-72126	
Disclosure 306-4 Waste diverted from disposal	Environment	• 120	
Disclosure 306-5 Waste directed to disposal			
GRI 308: Supplier Environmental Assessment 2016			
Disclosure 308-2 Negative environmental impacts in the supply chain	Driving Sustainable Practices	• 91	
and actions taken	Together with Our Suppliers	• 51	
GRI 401: Employment 2016			
Disclosure 401-1 New employee hires and employee turnover	Nurturing an AET culture	• 82	
Disclosure 401-2 Benefits provided to full-time employees that are not provided	and behaviours	- 02	
to temporary or part-time employees	Performance Data –	• 132-134	
Disclosure 401-3 Parental leave	Social – Talent Excellence		_

Introduction

Sustainability Reporting Standards and Disclosures

GRI Standards and Disclosure Requirements	Location of the Disclosures	Page No.
GRI 403: Occupational Health and Safety 2018		
Disclosure 403-1 Occupational health and safety management system		
Disclosure 403-2 Hazard identification, risk assessment, and incident investigation		
Disclosure 403-3 Occupational health services		
Disclosure 403-4 Worker participation, consultation, and communication on occupational health and safety		
Disclosure 403-5 Worker training on occupational health and safety	Health and Safety	• 75-79
Disclosure 403-6 Promotion of worker health	Performance Data – Social Health and Safety	• 128-129
Disclosure 403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Social – Health and Safety	
Disclosure 403-8 Workers covered by an occupational health and safety management system		
Disclosure 403-9 Work-related injuries		
Disclosure 403-10 Work-related ill health		
GRI 404: Training and Education 2016		
Disclosure 404-1 Average hours of training per year per employee		
Disclosure 404-2 Programs for upgrading employee skills and transition assistance programs	Talent ExcellencePerformance Data –	80-83133-134, 136
Disclosure 404-3 Percentage of employees receiving regular performance and career development reviews	Social – Talent Excellence	
GRI 405: Diversity and Equal Opportunity 2016		
Disclosure 405-1 Diversity of governance bodies and employees	Board of Directors	• 46
Disclosure 405-2 Ratio of basic salary and remuneration of women to men	 Performance Data – Social – Talent Excellence 	• 130-131, 135
GRI 406: Non-Discrimination 2016		
Disclosure 406-1 Incidents of discrimination and corrective actions taken	 Performance Data – Governance 	• 138
GRI 407: Freedom of Association and Collective Bargaining 2016		
Disclosure 407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Focus Story: Human Rights	• 90
GRI 408: Child Labor 2016		
Disclosure 408-1 Operations and suppliers at significant risk for incidents	Focus Story: Human Rights	• 90
of child labor		- 50
GRI 409: Forced or Compulsory Labor 2016		
Disclosure 409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	Focus Story: Human Rights	• 90
GRI 413: Local Communities 2016		
Disclosure 413-1 Operations with local community engagement, impact assessments, and development programs	Community Investment	• 84-86
GRI 414: Supplier Social Assessment 2016		
Disclosure 414-2 Negative social impacts in the supply chain and actions taken	 Driving Sustainable Practices Together with Our Suppliers 	• 91
GRI 415: Public Policy 2016		
Disclosure 415-1 Political contributions	 Performance Data – Governance 	• 137
GRI 418: Customer Privacy 2016		
Disclosure 418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	 Performance Data – Governance 	• 137